

# iSens – Privacy Policy

The EU General Data Protection Regulation (“GDPR”) governs the rights you have in relation to your personal data, and what companies that process your personal data are permitted and required to do. It also requires that we provide you with the following information in addition to that which you have already received: This supplemental notice supersedes any information you have already received from us.

iSens Electronica Lda, respects and protects personal information. As part of our commitment to data privacy and security, iSens works to ensure that all data transfers from the UK, European Union (“EU”) and Switzerland to the United States (“US”) are appropriate and allowed under applicable laws, regulations, certifications, contractual agreements, and consent forms. This policy describes the principles iSens follows with respect to transfers of information whether in electronic, paper, or verbal format, between the UK, EU or Switzerland and the US.

**PRIVACY BY DESIGN** - iSens Electronica Lda, in respecting the rights and interest in protecting personal information develop devices that do not collect personal information. Therefore, iSens devices and products and software follow the principle of privacy by design. In order to accomplish this, no personal information is ever collected. iSens devices and products and software are designed and developed to help in managing clinical sample traceability. All data collected is solely regarding anonymised sample events that have no relation to patients of those samples.

**DATA COLLECTION** - iSens devices and products and software only collect operational and instrumental data. It does not gather or access patient, sensitive health or other identifiable personal information.

**USAGE OF DATA** - iSens devices and products and software are intended to transmit connected systems operational data which may be used by iSens and third parties providing related services and products for troubleshooting, complaint investigation, performance monitoring, product improvement, research, development, usage analytics and other related purposes. In addition, iSens devices and products and software may be used to do system updates, to provide remote service and to facilitate iSens delivery of third party services and products to customer. The terms and conditions for customer's use of such party services and products are to be provided to customer separately by the applicable third parties. No personal data is transferred or accessed for company use.

ANALYTICS - iSens devices and products and software may upload and store the collected data to an iSens owned AWS instance located in Ireland or in the USA, designated as Analytics. The use of iSens devices and products and software is an acknowledgement and consent for this upload to Analytics under this privacy policy and solely for the purposes herein stated.

ASSURANCE - during remote support with screen sharing, data is accessed and transferred on the basis of consent provided by the user at the point of each individual screen-sharing event. Please refer to the form of consent, displayed on your iSens product and device and software when taking advantage of this service.

CHANGES TO THIS POLICY This policy may be amended from time to time, consistent with the requirements of applicable laws and regulations. The revisions will take effect on the date of publication of the amended policy, as stated. The change synopsis, found at the beginning of this policy, will state any material changes to the policy.

CONTACT INFORMATION Complaints, questions, comments, or concerns on this policy, data collection, or data processing practices should be sent to [✉ info@maksense.com](mailto:info@maksense.com)

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